

Speaker Biographies

King County Health & Human Services Transformation
February 27, 2013 Morning Session

Pat Jones, MS, is Assistant Director with the Vermont Blueprint for Health, an innovative and comprehensive health reform initiative housed at the Department of Vermont Health Access (Vermont's Medicaid agency). Pat's work for the Blueprint includes leading the implementation of payment reforms, working closely with the public and private health insurers that support the program, developing datasets that characterize the program, and collaborating with five health care organizations (hospitals and FQHC organizations) in Central and Northeastern Vermont to implement the multi-faceted Blueprint program in their health service areas.

Pat has more than 25 years of experience in Vermont health care. Prior to her work with the Blueprint, she was Director of Health Care Quality Improvement at the Department of Banking, Insurance, Securities and Health Care Administration (BISHCA). In that role, she was responsible for regulating managed care organizations, and she led the Department's initiatives on public reporting of hospital and health plan quality information. Under her direction, Vermont was one of the first states in the country to report hospital-level infection rates.

Pat also served as Medicaid Program Administrator at Blue Cross Blue Shield of Vermont, and in senior management positions at the Vermont Assembly of Home Health Agencies and Central Vermont Home Health and Hospice. She holds bachelor and master's degrees in economics with a focus on public policy analysis. She has served on the boards of the National Association of Managed Care Organizations, the National Association of Health Data Organizations, her local United Way, and her local substance abuse prevention coalition.

Robin Henderson, Psy.D., is the Director of Government Affairs and Executive Director of the Central Oregon Health Council at St Charles Health System in Bend, Oregon since 2001. She serves as the loaned-executive to the Central Oregon Health Council, a community collaborative of public and private healthcare interests currently focused improving healthcare in Central Oregon and serves as the governance entity for the region's Coordinated Care Organization. She is also overseeing the Health Integration Projects, a community-based regional effort to bring Triple Aim goals of improving quality of care and the patient experience, reducing overall healthcare costs and improving the health of the region's population. Over the last 24 months, these projects have targeted high frequency utilizers of regional emergency room services, increasing participation in patient centered health homes, integrating psychologists into primary care practice, and establishing a multi-dimensional assessment clinic for children with special healthcare needs.

Dr. Henderson recently completed service on the American Hospital Association's Governing Council for Psychiatry and Substance Abuse, and is Past Chair of the Council. Dr. Henderson is a member of the Oregon State Hospital Advisory Board and the board of the National Alliance of the Mentally Ill of Oregon. She is past Chair of the Oregon Psychiatric Inpatient Committee, which is affiliated with the Oregon Association of Hospitals and Health Systems and has served on several interim Legislative Committees. She is a past president of the Oregon Psychological Association, and is an active member of the American Psychological Association.

Prior to this position, Dr. Henderson served as the Director of Behavioral Health at St. Charles, managing two psychiatric facilities, an outpatient clinic with services in 13 locations, acute social work services

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across two hospitals, the hospital's Employee Assistance Program, a psychiatric consult/liaison service with five psychiatrists, and Spiritual Care Services across two hospitals. Before coming to Bend, Dr. Henderson was the Director, Behavioral Health Services at Eastmoreland & Woodland Park hospitals, and practiced as a psychologist, working primarily with Native American children and families. In addition to this, she managed four psychiatric units across two hospitals including an adolescent unit and two geriatric units, and two-day treatment programs. She has also worked in multiple dual-diagnosis settings with a variety of populations.

Dr. Henderson earned her Masters and Doctoral degrees in Clinical Psychology at George Fox University, Newberg, Oregon. She is also a licensed Clinical Psychologist in the State of Oregon.